

Wifi access for iPhone / iPad

This document will advise the following

[How to obtain access to the Wifi at Melbourne Health](#)

[How to Connect to the Melbourne Health Wifi](#)

[How to update Password for Wifi](#)

[How to setup emails](#)

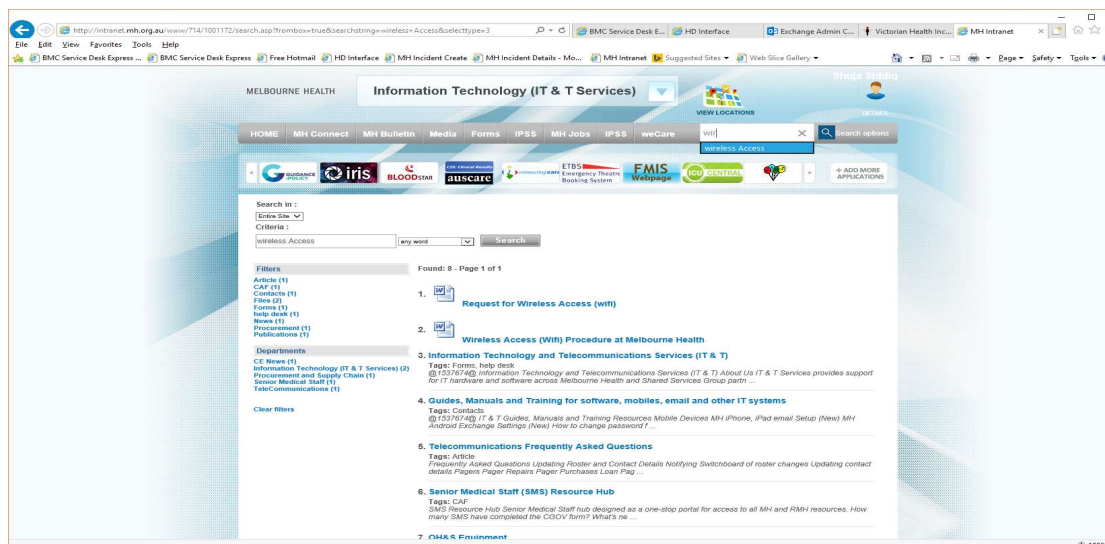
If you have already applied and been granted access to the Wifi by RMH IT, please connect to the access points MH-STAFF-Internet or RMHSTAFF using your network credentials.

MH-STAFF-Internet – grants only Internet access. (External websites).

RMHSTAFF – grants access to Intranet and Internet

NOTE: If you have not applied for wifi access, please fill in the Request for Wireless Access form. Search for "Wireless Access" from the Intranet Homepage (see screenshot below).

Or use this link: <http://intranet.mh.org.au/secure/downloadfile.asp?fileid=1539207>



Completed form and email to HDRequest@mh.org.au for processing of access

How to connect to RMH wifi

On your iPhone tap on Settings
Tap on - Wifi (Turn it on if it is off)
Choose MH-STAFF-Internet or RMHSTAFF



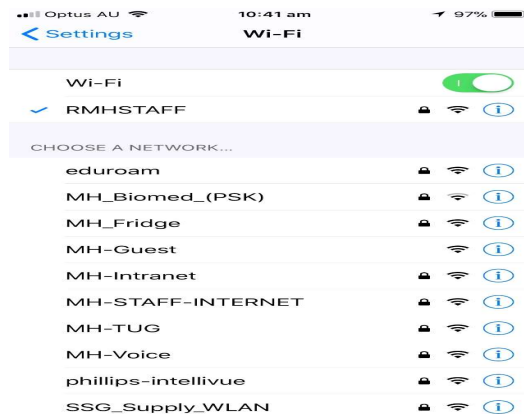
Enter network username and password Example:



Username: whcn\yourusernamehere

Password: your network password

Next Tap on Trust



Then connect your connection – i.e RMHSTAFF or MH-STAFF-Internet

Password change / update on the Iphone

Important: If you change your network password you must change password on your phone at the same time. If you don't do this you will lock your network account

NOTE: if you have emails setup on your iPhone it will prompt you to change the password

Go to Settings – then Wifi – Choose the Wifi you are using (MH-STAFF-Internet or RMHSTAFF) – Tap on the (i) button



Then Tap Forget this Network



Following will the display – click on Forget

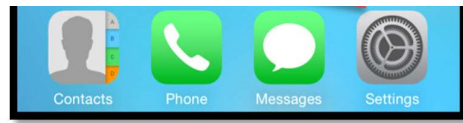


Then Go back to Settings Wifi and connect with the new password as listed above.

How to setup Email

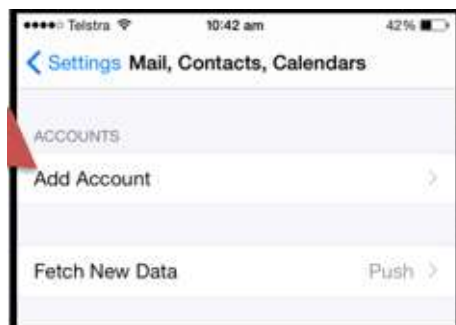
Make sure you are connected to the Internet via Wifi or your mobile data 3G/4G to set up your email account on your phone.

On your phone click on "Settings"



Tap on Mail, Contacts, Calendars (Iphone 7 and X - comes up as an option "Mail" only)

Then Tap on Add Account



Next select Account



Enter in your Melbourne Health email address, Your Network Password then

tap Next

Click on Continue if you receive the Cannot Verify Server Identity message

Enter your normal
Network Username
Click on Next

Click Continue



Enter the Server as
owa.ssg.org.au
Enter the Domain as
WHCN



Your settings will then attempt to Verify with the Server.
You can then set what you want to Sync and Tap Save

Click Save

If you still have any issues please email HDRequest@mh.org.au or call 9342 8888