

# Wifi access for Android / Windows

This document will advise the following

[How to obtain access to the Wifi at Melbourne Health](#)

[How to Connect to the Melbourne Health Wifi](#)

[How to update Password for Wifi](#)

[How to setup emails](#)

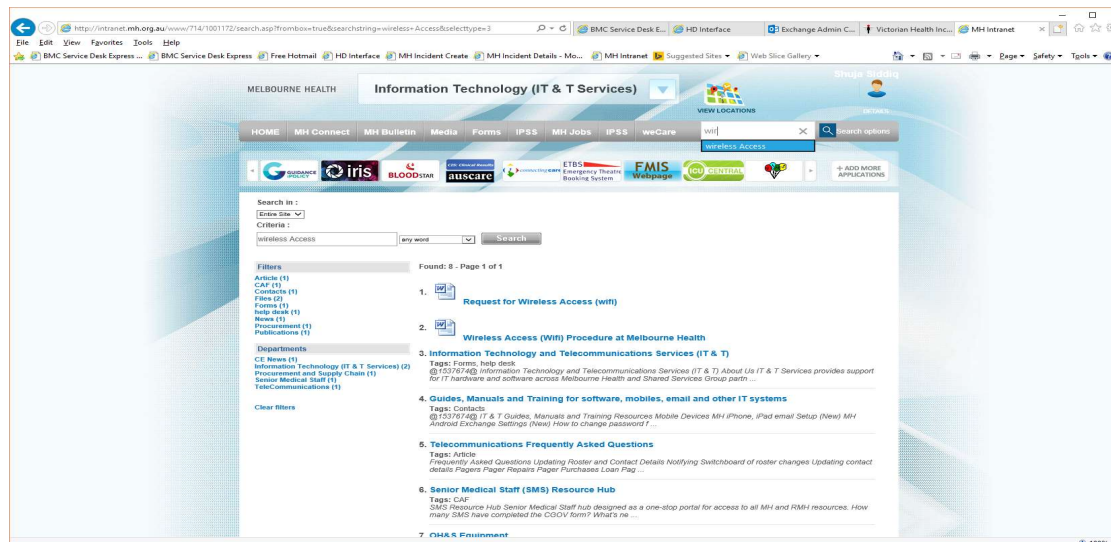
If you have already applied and been granted access to the Wifi by RMH IT, please connect to the access points MH-STAFF-Internet or RMHSTAFF using your network credentials.

MH-STAFF-Internet – grants only Internet access. (External websites).

RMHSTAFF – grants access to Intranet and Internet

NOTE: If you have not applied for wifi access, please fill in the Request for Wireless Access form. Search for “Wireless Access” from the Intranet Homepage (see screenshot below).

Or use this link: <http://intranet.mh.org.au/secure/downloadfile.asp?fileid=1539207>



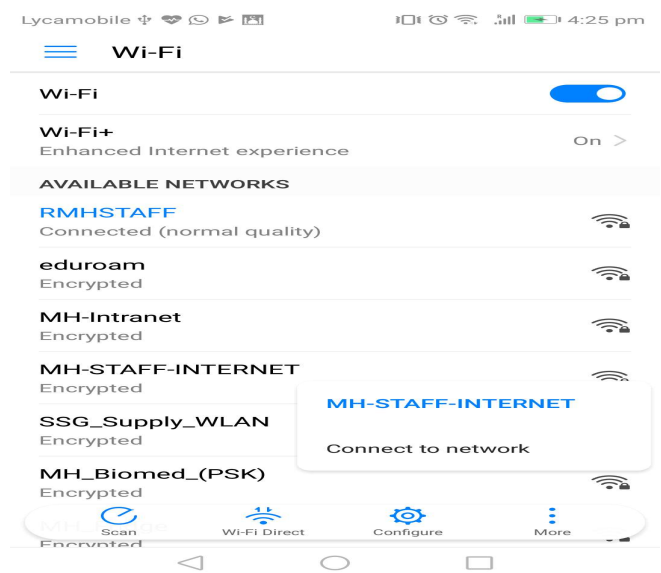
Completed form and email to [HDRequest@mh.org.au](mailto:HDRequest@mh.org.au) for processing of access

# How to connect to RMH wifi

On your Android tap on Settings  
Tap on - Wifi (Turn it on if it is off)  
Choose MH-STAFF-Internet or RMHSTAFF



Enter network username and password Example:



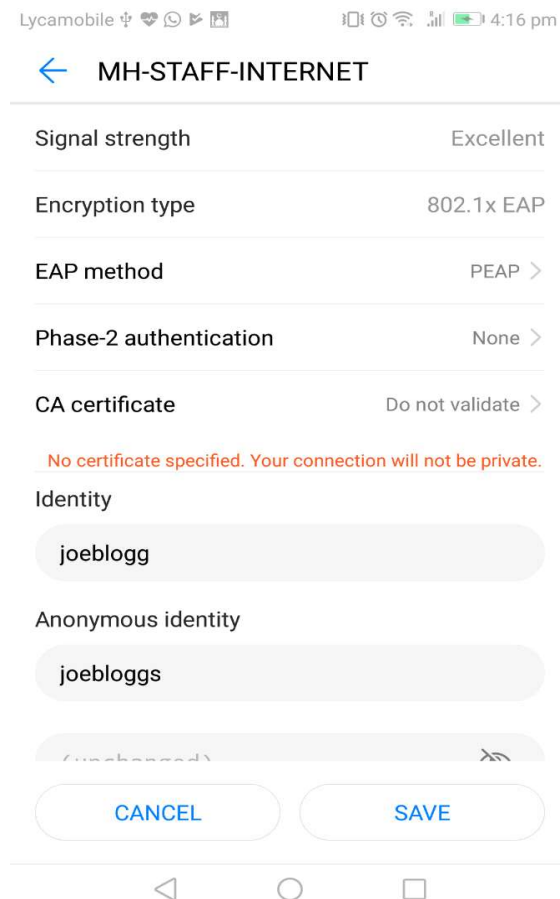
Options you get as below

Signal Strength: Excellent  
Encryption type: 802.1\*EAP  
EAP method: SIM (change this as below)  
EAP method: PEAP

Enter network username and password Example:

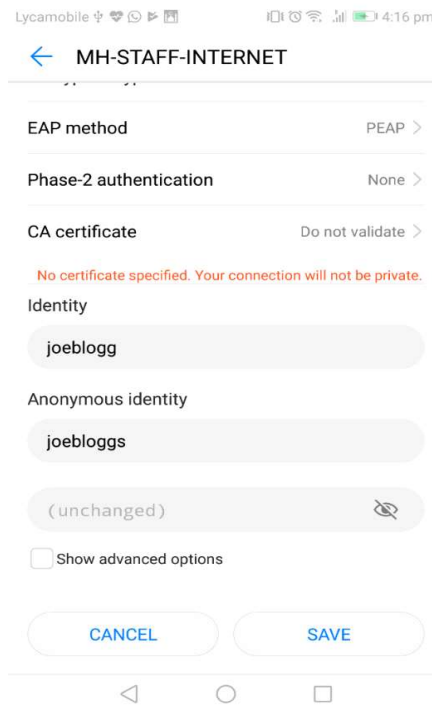
Username: whcn\yourusernamehere

See below screenshot



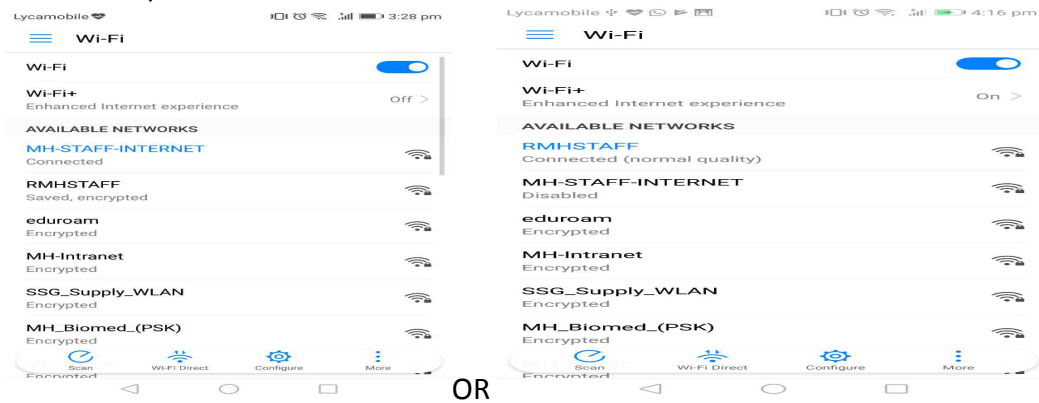
CA certificate: do no validate (from the drop down) or unspecified

Android phone: "IDENTITY" i.e. username  
and "Anonymous identity" – username



Password: your network password

Click Connect/Save



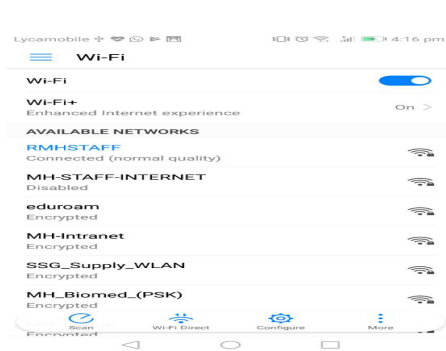
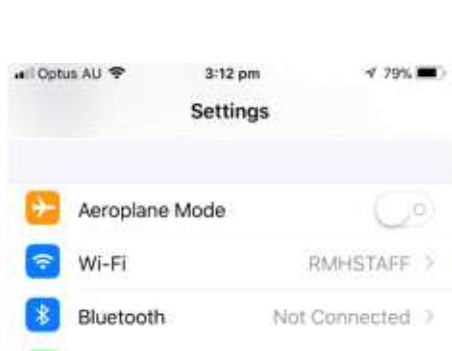
Then connect your connection – i.e RMHSTAFF or MH-STAFF-Internet.

## Password change / update on the Android

**Important:** If you change your network password you must change password on your phone at the same time. If you don't do this you will lock your network account

NOTE: if you have emails setup on your Android it will prompt you to change the password

Go to Settings – then Wifi – Choose the Wifi you are using (MH-STAFF-Internet or RMHSTAFF) – Tap on the (i) button



Hold on the Access point “RMHSTAFF” or “MH-STAFF-INTERNET”

Then Tap Forget/modify this Network

Following will the display – click on Forget

Modify (to change password)

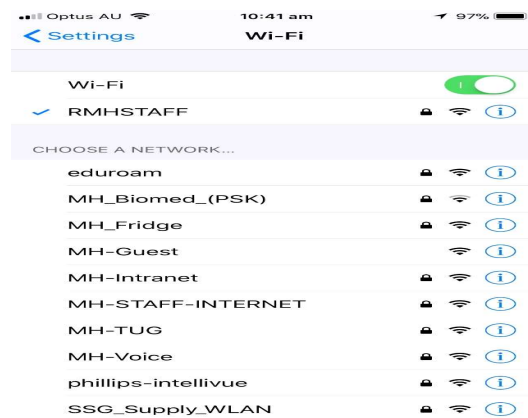
RMHSTAFF  
Forget network  
Modify network

MH-STAFF-INTERNET  
Forget network  
Modify network

OR

Tap on Forget network or Modify network ( when password has expired or changed).

Then Go back to Settings Wifi or Accounts (email) and connect with the new password as listed above.

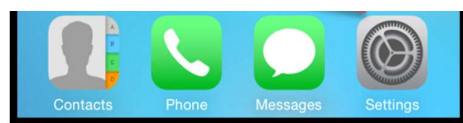


Then Go back to Settings Wifi and connect with the new password as listed above.

## How to setup Email

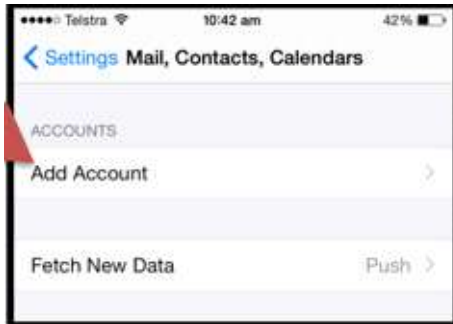
Make sure you are connected to the Internet via Wifi or your mobile data 3G/4G to set up your email account on your phone.

On your phone click on "Settings"

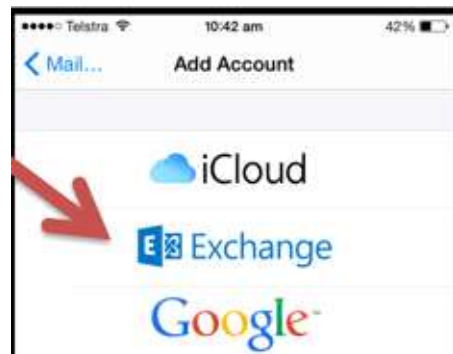


Tap on Mail, Contacts, Calendars (Android/Windows 7 and X - comes up as an option "Mail" only)

Then Tap on Add Account



Next select Account



Enter in your Melbourne Health email address, Your Network Password then tap Next

Click on Continue if you receive the Cannot Verify Server Identity message

Enter your normal  
Network credentials  
Username Click on  
Next

Enter the Server as  
owa.ssg.org.au

Enter the Server as  
owa.ssg.org.au  
Enter the Domain as  
WHCN

Remote security administration





Your settings will then attempt to Verify with the Server.  
You can then set what you want to Sync and Tap Save

Click Save

If you still have any issues please email [HDRRequest@mh.org.au](mailto:HDRRequest@mh.org.au) or call 9342 8888